



mCare Digital Care Planning System

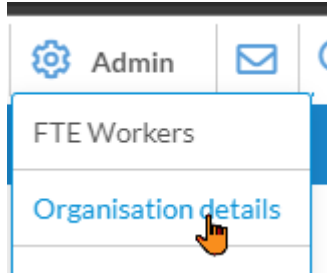
Setting up GenericAPI

Setting up GenericAPI and obtaining your key

Configuring your GenericAPI licence to allow 3rd parties to integrate

For 3rd parties to integrate successfully with mCare they will require your unique per-care-site key which is generated as part of the GenericAPI configuration screen. To do this you must be an organisation administrator to access the relevant area of Monitor to complete the configuration.

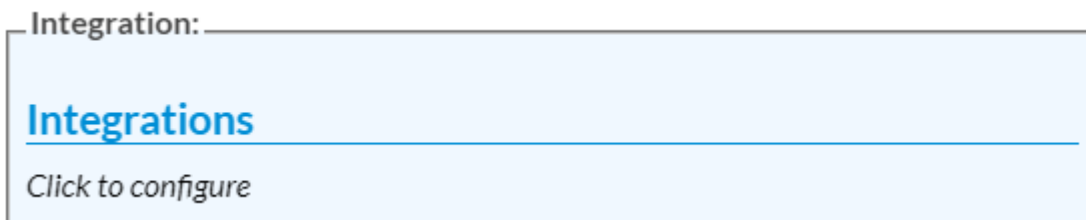
Firstly, navigate via the admin menu to “Organisation details”



From here you will need to find your care site, which will have a faint blue background to identify it. Select the care site with the faint blue background.

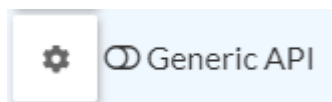
Greenhill	Greenhill and the organisation	GP123456	PainChek
Greenhill/Service Users	Greenhill		
Greenhill/Staff	Greenhill		


In here you will find a section called Integrations. This is where you start the configuration of the GenericAPI.



To configure the GenericAPI, you need to find it listed in the Integrations section. If you do not see this, please get in touch with our Client Success team who will be able to arrange for this to

be set up. Click on the  icon to start configuration



After selecting the  you will be presented with a screen requiring some sections to be completed.

Community access

Which communities (including child communities) can this integration access?


Select one or more

- Greenhill
 - Service Users
 - Staff
 - Training

Integration details

Status 

Access mode **View only** Read and Write

Please see  help in the menu for more information on authentication fields

Auth1

▶ Active Services

Internal ID 00000000-0000-0000-0000-000000000000

Internal API key

Logs No errors or warnings reported

Latest synchronisation status

No sync information stored

Firstly, select the communities which will be using the GenericAPI integration. You may have training communities listed, however these usually contain data that is not relevant to 3rd party integrations, so simply select your top community name and all the service users and staff communities underneath

Community access

Which communities (including child communities) can this integration access?

Select one or more

- Greenhill
 - Service Users
 - Staff
 - Training

Now set the access mode from View Only to Read and Write. This sets the integration up as one which can accept care notes sent back.

Access mode **View only** Read and Write

Access mode View only **Read and Write**

Click on the Active Services item, and this will then expand to show you a list of available integrations partners that PCS work with using the GenericAPI

▶ Active Services 

You will be presented with an expanded list of available integrations. Find the one you have placed the order for and click it.

- ▼ Active Services
- Abait
 - Ally Labs
 - AquaTime
 - Ascom
 - Blaucomm
 - Digital Reception
 - Febris
 - GHM Communications
 - InteractiveMe
 - Invatech Health
 - Kepler
 - Navimed
 - Relish
 - Sundown Solutions
 - Umana
 - VCareSystems

In this example, we will be using Digital Reception as our integration. Clicking it will change the slider from white to green to indicate it is now active.


Digital Reception

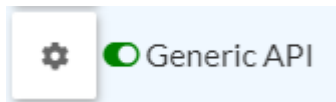
Finally set the status of the integration to live by clicking the status option and ensuring it goes from white to green.

Status

To complete the setup, click the green Save button in the top right.

Save

Once you have set up the integration, you will then need to go back and obtain your unique API key for the location you have set up. To do this click on the  icon again to enter the configuration screen again.



Once here you will see that two fields now have unique keys in them. We are interested in the Internal API Key

Community access

Which communities (including child communities) can this integration access?

Select one or more

- Greenhill
- Service Users
- Staff
- Training

Integration details

Status

Access mode View only Read and Write

Please see [?](#) help in the menu for more information on authentication fields

Auth1

▶ Active Services Digital Reception

Internal ID 3,

Internal API key c5, 19242

[Logs](#) No errors or warnings reported

[Latest synchronisation status](#)

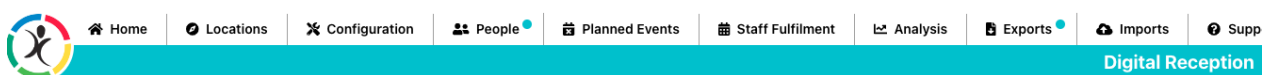
No sync information stored

Select the key (excluding the “Internal API key” words to the left) and copy it.

Internal API key c5, 19242

Once you have this key you will need to provide it to log into [Digital Reception](#).

Once you have logged in then you will need to click on Imports in the bar at the top:



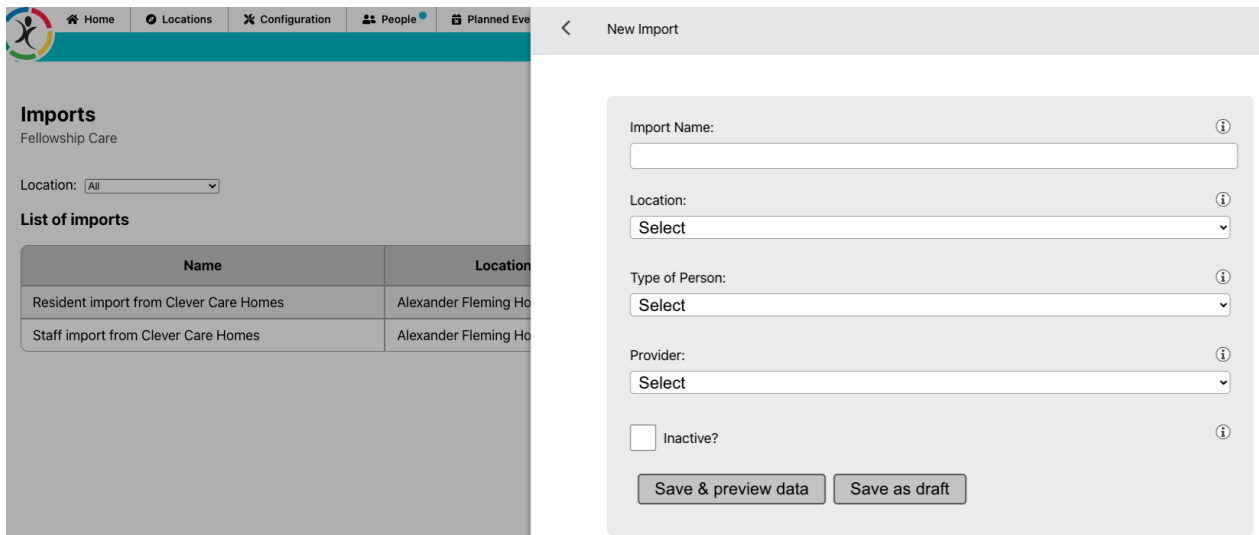
Then you need to click on the New Import Button

Imports

Person Centred Software

List of imports New Import

When you click on the New Import then a screen will pop up on the right-hand side, you will need to complete two imports one for Staff and one for residents:



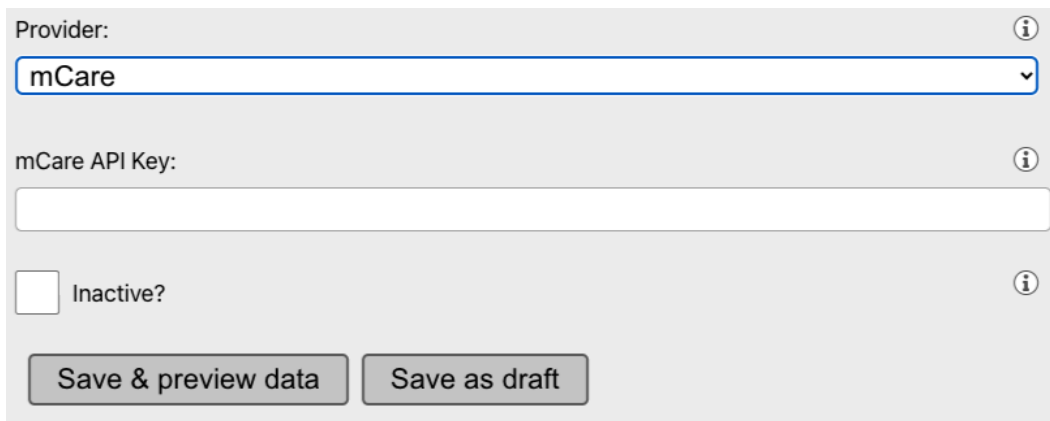
Import Name: should reflect what you are importing such as Staff, Residents etc.

Location: Please select your location

Type of Person: Please select who you are trying to import, but only Staff or Residents should be used - Visitors are imported as part of the Resident import.

Provider: Please select **mCare**

When you have selected **mCare** the following box will appear: Then you need to enter the Internal API Key.



Then you need to enter the Internal API Key from mCare.

Then click Save & preview data which will show what will be imported. If this is correct then press the Accept button at the bottom of the list.

Need support?

Create a support request in Monitor
or start a Tech Chat